

Board of Health
July 24, 2018
Library Basement Conference Room
Meeting Minutes

The Board of Health meeting was called to order at 6:20 p.m. in the Hubbardston Library Conference Room located in the library basement by **Cathy Hansgate and 2nd by Kate Saab.**

Present: Cathy Hansgate, Chair
Bill Homans, Vice Chair
Kate Saab, Member
Kelly Parker, Clerk
Joe Alves, Republic Services
Matt Hopkinson, Engineer

Approve meeting minutes from June 26, 2018
Bill Homans motioned and Cathy Hansgate 2nd. All approved.

Sign permits:
Perc's – 21 Hale Rd, 80 Bemis Rd, 17 Healdville Rd
Residential Kitchen – LH Sweets, LLC
Installer's- Dave Richard, Robert Proctor

It was agreed that once you have done the Perc Witnessing you should print the Application sign it and put it in the BOH Box in the lobby.

Failed Systems:
4 Gardner Rd.
10 Main St.

A letter is sent out the first time a failed system is on the Agenda and then if nothing has been done a second letter will be sent out a month later.

Bill Homans motioned and Cathy Hansgate 2nd. All approved

Local Upgrade Approval:

Other Business:

Cathy reiterated that Joe Alves was attending our meeting to talk about the service issues the town has had with Republic Services. Joe explained that the company came into the "perfect storm" in the last few months, trucks broke down; not enough mechanics to fix the problems and a shortage of drivers contributed to these service problems our town encountered. Joe also gave us an overview of what the Company has done and is doing going forward. They have shrunk the area that drivers are responsible for. They have 5 million dollars into 16 new trash trucks, Job Fairs to hire new drivers which has resulted in 4 new drivers and a goal of 11 more. They have change Customer Service, instead of calling and getting someone down south they have a pod of reps responsible for just MA.

We have asked for a few things from them, An Organizational Chart so if in the future we have issues we know the chain of command. We asked if they could tell us how much still needs to

be caught up. We also suggested they put a letter in customer's next bill explaining the changes they are making.

Joe has also committed to being on call and available to take our calls directly until we feel the issues have been resolved at which time their customers can feel confident in calling the customer service line.

Joe seemed genuinely concerned and committed to seeing these changes take place in a timely matter and at this time the Board of Health decided to not hold a Public Hearing, and although we will continue to monitor the situation, we deem the matter closed.

Complaints were reviewed.

MPHN Nurse was approved for hire by the board

Health Agent was approved. The board would like to interview on August 28, 2018.

Lights for the recycling center was agreed to wait until we can add it to Town Agenda for approval.

Cathy Hansgate motioned and Kate Saab 2nd All approved

New Business:

Matt Hopkinson came to the meeting to inform us that he would be going in for surgery on Monday for a knee replacement. He will not be mobile for a couple of weeks and then he will be heading to Maine to recover fully. Plan reviews can still be done his wife will pick them up and return them. The only thing he may have a problem with is the final inspections. He suggested that plastic garbage lid and a sheet of plywood be placed over them so he can easily move them.

We are cancelling August 14, 2018 meeting.

Bill Homans motioned and Cathy Hansgate 2nd. All approved.

Motion to close meeting Bill Homans and Kate Saab 2nd

Motion made to adjourn the meeting at 8:05 p.m. All in favor, Motion carries.

Respectfully Submitted by Kelly Parker

Approved:  Date: Aug. 28, '18